

Sign-up Instructions for Customer Zone:

*New Customer Zone accounts are now setup online by each dealer.

1. Go to www.advance-us.com
2. Click on the “CustomerZone™ Sign In” link at the top, right corner of the home page
3. Click on the “Not Registered?” link underneath the password box
4. Enter the correct information in the appropriate boxes on the Register Page (Make sure all the boxes with an *asterisk are filled in)
5. Since our system upgrade in September 2008, all customer account numbers are now 9 digits. The customer account number will start with C10xxxxxx and end with the company’s “previous” account number with Advance.
6. Select the appropriate boxes for the access requested at the bottom of the page
7. The new account’s Username will be the email address registered. Each user must have his or her own email address
8. Once the request has been submitted, Advance will send three emails back to the requesting email address A.) confirming that access to Customer Zone was requested, B.) confirming that this request has been submitted to Advance for approval, and C.) providing access to setup the user’s password

CustomerZone™ Sign In

[Not Registered?](#)

Please call Customer Service if you have questions. Dealer Customer Service @ 800-989-2235 and National Accounts / Government Accounts Customer Service @ 800-486-8830.