

FIELD SERVICE TECHNICIAN II

NASHVILLE, TN

Individual is responsible for performing variety of routine support activities in the field service function. Responsible for providing troubleshooting and repairing of technical / mechanical equipment failures in the field. Assess and responds to situations using standard procedures in isolating and fixing problem equipment. Reports design, reliability and maintenance problems through field service management software.

- Troubleshoots and repairs commercial and industrial floor cleaning equipment either in the branch shop or on location at a customer site
- Completes all required reporting of service work performed, time sheet, and other reports as set forth by the Branch Supervisor
- Maintains all training and certifications required for the position in an up to date and timely fashion
- Ensures that spare parts stock in van is kept at specified levels

QUALIFICATIONS:

- Associates degree or equivalent from a two year college or technical school in a related field or equivalent combination of education, training and experience.
- Minimum of 3 years prior experience in similar or related field.
- Excellent communication and customer service skills.
- Strong organizational and communications skills.
- Ability to work independently with little direct supervision.
- Ability to interpret documents such as safety regulations, operating and maintenance instructions and procedure manuals.
- Demonstrated levels of product knowledge, preferably obtained through hands-on experience.
- Demonstrated mechanical, electrical, and hydraulic system trouble shooting skills.
- Demonstrated understanding of internal combustion engines.
- Ability to read, understand and follow electrical and hydraulic schematics.
- Ability to use a variety of basic electrical testing / diagnostic equipment, and have a thorough understanding of AC and DC electrical theory.
- Ability to apply concepts such as fractions, percentages, ratios, and proportions to practical situations.
- Ability to carry out instructions furnished in written, oral or diagram form.
- Ability to deal with problems involving several concrete variables in standardized situations.
- Must be able to perform the physical components of the position.
- Must have a valid Driver's License with a clear MVR
- Must be a US Citizen or hold Permanent Residency as we are unable to sponsor candidates.

In order to be considered a qualified applicant, you must meet all of the above requirements. Local Nashville candidates (no relocation available) who meet those qualifications should submit a resume including a cover letter with salary requirements to:

USCareers@Nifisk-Advance.com

EEO/AA/M/F/D/V

NO AGENCIES PLEASE